URC®
Control the Experience.

2013 Complete Control Product Catalog

COMPLETE CONTROL™

Our award-winning flagship line—the Complete Control™ series—offers premium automation and control solutions to your clients. This ever-evolving line is designed to empower you to expand your customer base while delivering high value to your business.

We offer a full lineup of time-tested products including remote controls, entertainment system controllers, in-room base stations and IP-based networked components that interface with a large number of third-party products. Our rock-solid remotes are designed for everyday use, yet also include extensive advanced features and personalization capabilities.

We recognize that our success depends on your success. To that end, we remain deeply committed to our long-standing excellent reputation for high quality, reliability and technical innovation. We continue to provide our distributors and dealers with unprecedented service, training and sales and marketing support programs.

On behalf of the employees and management of URC, we thank you for your continued commitment to our products, and we wish you all the best.

Your URC Team

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"URC is the best! They always take it to the next level. URC delivers highly dependable, rock-solid, reliable products and we install their controls in every home - every time."

- Todd Anthony Puma, President
The Source Home Theater

User Interfaces

Color LCD Interfaces

URC's powerful assortment of color LCD interfaces includes a remote control for every need and every budget. From the state-of-the-art MX-1200 to the extra economical MX-450, URC's lineup of Complete Control remotes are legendary in the industry because of their proven record for reliability, risk-free Narrow Band RF, extreme customizability and overall value.

MX-1200

IR/RF Touchscreen Remote Control with Color LCD

Key Features

- 2.4" (240 x 320) color touchscreen
- Full graphic customization
- 3 Interchangable buttons with pre-labeled selections (x12)
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

MX-980

IR/RF Hard Button Remote Control with Color LCD

Key Features

- 2.4" (240 x 320) color screen
- Customizable button graphics
- 3 Interchangable buttons with pre-labeled selections (x12)
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

MX-890

NEW!

IR/RF Hard Button Remote Control with Color LCD

Key Features

- 2” color screen
- Customizable button graphics
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base

MX-880 / MX-880z

IR/RF Hard Button Remote Control with Color LCD

Key Features

- 2” color screen
- Use of variables to track power status of devices
- Includes rechargeable Li-Ion battery and charging cord
- Available in “i” version (433MHz)
- Also available in “Z” (2.4Gz) with matching MRZ-260 Base Station

MX-780

IR/RF Hard Button Remote Control with Color OLED

Key Features

- 1.5” color screen
- Best entry level remote on the market
- OLED screen offers superior off-axis viewing and better battery life
- Use of variables to track power status of devices
- Powered by four (4) AA-size alkaline batteries
- Also available in “i” version (433MHz)

MX-450

IR/RF Hard Button Remote Control with Color LCD

Key Features

- 2” color screen
- No PC required, unit is programmed by hand
- MX-450 Archiver available to save customer files and create templates
- Powered by four (4) AA-size alkaline batteries
- Also available in “i” version (433MHz)

MX-3000

Tablet-style Touchscreen Remote Control with Color LCD

Key Features

- 3.5” (320 x 240) color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base
- Also available in “i” version (433MHz)

Common Features

- PC programmable using URC’s CCP software (excluding the MX-450)
- Narrow Band RF for reliable communication to URC base stations & lighting
- Multi-room capable: Addressable RF to communicate with all/any base stations within RF range
- Programmable sleep timers for macros
- Included library of icons and buttons for screen customization

Mobile App for iDevices

Transform your client's iDevices into their favorite mobile controllers with URC's iPad®, iPod® and iPhone® App. This handy solution enables mobile control of A/V components directly over the Local Area Network (LAN). With dazzling interfaces, your clients can do everything from setting a DVR and navigating favorite channels to controlling music, lights and more.

A large portion of the screen can be customized to suit every installation. Plus, add URC lighting control with use of an optional RFTX-1. This app works in conjunction with URC's MRX-1 Network Base Station and MX-remotes. Download is free from the Apple iTunes® store and then paired to the URC controller. The installer matches the MRX-1 to iDevices using a purchased setup card with a unique code. Unlimited iDevices can be added to a system – all for one price!

Complete Control Mobile App (MX-iOS)

App for iPhone®/iPod touch® and iPad®

Key Features

- Utilize full resolution of the iOS device
- Full graphic customization
- Dazzling, intuitive interface to control integrated systems
- Unlimited iOS devices may be used
- Programmable event timers
- Enables control of A/V components, lighting and more
- MRX-1 is required

NEW!

Text-based Interfaces

With unmatched dependability, URC's ever-popular collection of text-based remotes and keypads have earned a well deserved place in the hearts of tens of thousands of custom installers all over the world. One of the latest additions, the MXW-920 waterproof remote, opens up new opportunities for you and your clients!

MXW-920

IR/RF Waterproof, Weather-Resistant Remote Control

Key Features

- Perfect for bars, restaurants, hotels, kitchens, outdoors and poolside areas
- Waterproof and weather-resistant
- JIS Class 4, IP-class 54 (water resistance rating)
- Same programming as MX-900 and KP-900
- PC Programmable via CCP software
- Powered by four (4) AAA-size alkaline batteries
- Also available in "i" version (433MHz)

CEPro BEST

WATERPROOF!

MX-900

IR/RF Text-based Remote Control

Key Features

- Superior ergonomic design and button layout
- Same programming as MXW-920 and KP-900
- PC Programmable via CCP software
- Powered by four (4) AAA-size alkaline batteries
- Also available in "i" version (433MHz)

MX-850

IR/RF Text-based Remote Control

Key Features

- PC programmable via MX-850 Editor
- Powered by four (4) AAA-size alkaline batteries

MX-350

IR/RF Text-based Remote Control

Key Features

- Hand programmable only
- Powered by four (4) AAA-size alkaline batteries

KP-900

Wireless Keypad Remote Control

Key Features

- Perfect for retrofit (no wiring required)
- Mounts using supplied wall bracket or built-in magnetic strip
- Available in White, Black and Light Almond
- Adjustable backlight color
- Same programming as MX-900 and MXW-920
- PC Programmable via CCP software
- Powered by four (4) AAA-size alkaline batteries
- Also available in "i" version (433MHz)

Common Features

- Narrow Band RF for reliable communication to URC base stations & lighting
- Multi-room capable: Addressable RF to communicate with all/any base stations within RF range

Network System Interfaces

Native to the Network, only URC offers hybrid products that combine both RF and IP control. As one example, the MX-6000 sends commands by Narrow Band RF and receives metadata via WiFi. This product and others in the line can talk directly to an MRX-1 Network Controller and can communicate with all URC RF Base Stations.

MX-6000

WiFi IR/RF Two-way Tablet-style Touchscreen Color LCD Remote Control

Key Features

- 4.3"(480 x 272) color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- WiFi (802.11 b/g) communication (in addition to IR & RF)
- Vibrating ("haptic") feedback confirms touchscreen button selections
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

KP-4000

Two-way In-wall Network Touchscreen Keypad for IP Control

Key Features

- 3.5" (320 x 240) Color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- IP communication (wired) over network
- MRX-1 base station required to convert IP to IR/RS-232 or Relays
- Powered over PoE (power over ethernet) using optional POE-1 or external power supply

MX-5000

WiFi IR/RF Two-way Touchscreen Color LCD Remote Control

Key Features

- 2.8" (240 x 320) Color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- WiFi (802.11 b/g) communication (in addition to IR & RF)
- Vibrating ("haptic") feedback confirms touchscreen button selections
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

Network Solutions

The MRX-1 Network Base Station and PSX-2 Personal A/V Server can be installed as parts of a URC Complete Control system today. The beauty of URC is that the MRX-1 and the PSX-2 can continue to be key components in a Total Control whole-house system, as you grow and may wish to add more rooms and products for control.

(See Base Stations and Controllers and Entertainment Sources for additional information).

Photo © Jon Sienkiewicz

About Radio Frequency and URC i-series products

In certain areas of the United States, Radio Frequency (RF) interference can be an issue. In some cases, traditional transmission frequencies of 418MHz can be nearly blocked. As a solution, URC supplies an alternative RF communication of 433MHz known as URC's "i-series" (for example MX-980i). Most of our popular remotes and controllers are available in 433MHz versions as well as the traditional frequency of 418MHz.

The i-series, which operate at 433MHz, are compatible only with other i-series products. For example, the MX-3000i cannot be used with an RFX-250. The RFX-250 receives commands from 418MHz remotes and the RFX-250i receives commands from 433MHz remotes. However, by installing both an RFX-250 and an RFX-250i antenna, it is possible to use both 418MHz and 433MHz remotes in the same system.

Base Stations and Controllers

URC provides the industry's most comprehensive assortment of Base Stations and Controllers for integrated control of A/V components. Whether your client is looking for a one-room solution or a large, sophisticated control system, we have everything you need to do the job right!

We offer a variety of RF base stations that receive radio frequency commands from remotes through walls, doors, and floors to operate components. Customers can store equipment for an entire house in a cabinet or basement, yet control all the TVs and audio gear in the house with one button press. And, we provide RF at different frequencies to assure clients will not experience interference from other nearby devices.

With the world of IP, we offer Network Base Stations that bridge the digital divide between control of clients' legacy components and the IP network. As an example, our MRX-1 can be operated by a MX-5000, MX-6000 or KP-4000C remote or our Complete Control Mobile App for full control of A/V components and lighting.

Whether displayed proudly in an audio rack or hidden safely in a cabinet, our base stations do all of the heavy lifting behind the scenes and let your customers enjoy the magic of control without boundaries.

(Note: the URC MRX-1 can also act as a sub-base station in a Total Control System, receiving commands from an MRX-10 and re-issuing them via IR, RS-232, or Relays).

Rear Panel View

MRX-1
Network Base Station

Key Features
- 6 IR outputs
- 6 adjustable IR outputs
- 1 Local Area Network (LAN) port
- External antenna optional (URC part # RFX-250) for RF communication
- 418MHz or 433MHz via optional RFTX-1, RFX-250 or RFX-250i

Rear Panel View

MSC-400
Master System Controller

Key Features
- Control components via IR, RS-232, and Relays
- Stores macros which are triggered by URC remotes for rock-solid reliability
- Track on/off status via video and voltage sensors
- PC programmable with CCP (URC's universal programming platform)
- Includes RFX-250, 433MHz control via optional RFX-250i

Common Features

- IR routing to send specific commands to desired ports
- IR addressable allowing multiple base stations to communicate with a single remote or multiple remotes to a single base station

MRF-260
RF to IR Base Station

Key Features
- Four IR outputs
- Adjustable IR outputs (2)
- Integrated antenna
- Built-in front panel IR blaster
- Also available in 418MHz and "i" (433MHz) versions

MRZ-260
2.4 GHz RF to IR Base Station

Key Features
- Four IR outputs
- Adjustable IR outputs (2)
- Integrated antenna
- Built-in front panel IR blaster

Note: Use this companion base station to the MX-880Z and avoid RF collision caused by simultaneous button presses. Great solution for MDUs and other densly populated areas/projects.

MRF-350
RF to IR Base Station

Key Features
- 6 IR outputs
- Adjustable IR outputs (6)
- External antenna included to improve range and reliability
- Up to 3 RFX-250 can be added to increase range and reliability
- Built-in front panel IR blaster
- Also available in "i" version (433MHz)

Entertainment Sources

Music shared throughout the home is important to millions of home owners, and URC products enable you to deliver the most compelling, entertaining systems. Not only can your clients select and control any A/V source, but with our MRX-1 Network Base Station, they can now turn every iPod into their own easy-to-navigate personal music server. With one button press from any URC remote, one can do things that would take dozens of presses on the iPod. Our PSX-2 incorporates advanced features such as alpha search, sort by name, and numerous other smart shortcuts that simplify navigation of music. There's even a fully configurable, plasma-friendly TV screensaver that continually displays cover art, artist and track info. Simply put, this is one of the most amazing personal music servers ever developed.

PSX-2

Personal A/V Server with Onscreen GUI

Key Features

- Two-way on-screen content browsing and selection with cover art
- Hundreds of discrete IR commands that enable "one touch to music" programming (e.g., one touch to "Sinatra")
- Advanced alpha search feature gets user to the music faster and shortcuts make navigation to favorite music much easier
- TV screensaver displays cover art, artist & track info
- Works with network series product to display album art and all the details such as artist, title, track, etc. on keypad/remote

Lighting

URC Lighting Solutions

URC Lighting Control by Lutron® offers complete control of lights. Our products are simple to install, easy to program, and a pleasure to use. Offering wall-mounted dimmers, wall-mounted switches and table top lamp dimmers, our solutions give you a one-stop-shop for all your lighting needs.

Native Lighting Control

Directly control Dimmers, Lamp Dimmers and Switches with URC remote controls. Installation requires no new wiring and no black boxes, making URC lighting products some of the easiest on the market to install. The homeowner can also reset the lighting scenes—by themselves—using a simple press-and-hold operation.

Using an MRX-1 in the system? Just add an RFTX-1 transmitter. It's really that simple.

Why Lighting Control?

Lighting control provides convenience and saves energy dollars for your clients! Plus, it is an easy, affordable addition to Audio/Video control systems you are already installing. URC offers you and your customers premium lighting products backed by leading brand names people trust and the very best in intuitive control.

LUTRON

Wallbox Switches and Accessory Switches

Wallbox Switch

Single-Room Lighting Control Switch (controlled directly via RF and URC remotes)

Key Features

- Native Control directly from remote–no black-box interface in most installations
- For use where Dimmer is not possible or not preferred (i.e., to control wall outlet)
- End-user can reset lighting scenes without help from installer
- Manufactured for URC by Lutron®

Multi-Location Accesory Switch

Companion Switch for Multi-Location Wiring

Key Features

- Use up to nine accessory switches with only one RF controlled switch

Wallbox Dimmers and Accessory Dimmers / Table Top Lamp Dimmers

Incandescent/Halogen Wallbox Dimmer

Single-Room Lighting Control Dimmer (controlled directly via RF and URC remotes)

Key Features

- Native Control directly from remote–no black-box interface in most installations
- Compatible with MRX-1 via RFTX-1 transmitter
- End-user can reset lighting scenes without help from installer
- Manufactured for URC by Lutron®

Incandescent/MLV Wallbox Dimmer

Single-Room Lighting Control Dimmer (controlled directly via RF and URC remotes)

Key Features

- Native Control directly from remote–no black-box interface in most installations
- Compatible with MRX-1 via RFTX-1 transmitter
- End-user can reset lighting scenes without help from installer
- Manufactured for URC by Lutron® one RF controlled switch

Multi-Location Accessory Dimmer

Companion Dimmer for Multi-Location Wiring

Key Features

- Use up to nine accessory dimmers with only one RF controlled dimmer

Lamp Dimmer

Single-Room Lighting Control Lamp Dimmer (controlled directly via RF and URC remotes)

Key Features

- Native Control directly from remote–no black-box interface in most installations
- No wiring required—lamp plugs in directly
- End-user can reset lighting scenes without help from installer
- RF controlled Wallbox Switches and Lamp Dimmers also available
- Manufactured for URC by Lutron®

Dimmers (including RF Lamp Dimmers) designed for incandescent/halogen lamps are not compatible with MLV or ELV.

Accessories

CCP Line Accessories

RFTX-1
Narrow Band Transmitter for IP or Z (2.4 GHz) base stations

RFX-250
Additional Antenna Module for MSC-400, MRX-1 and MRF-350

POE-1
Power-Over-Ethernet Injector

PIR-1
USB connected IR learner and tester

MSC-400 & MRX-1 Accessories

VID6
IR Sleeved Emitters for MSC-400 (Outputs 7 thru 12) and MRX-1

RS232M
RS-232 Cable with Male DB-9 for MSC-400 and MRX-1

RS232F
RS-232 Cable with Female DB-9 for MSC-400 and MRX-1

VS-1006
Voltage Sensor Cable for MSC-400 and MRX-1

MSC-START
Starter Kit for MSC-400 includes 2-VID6, 1-RS232M, 1-RS232F, 2-VS1006, and 6-IRS (for outputs 7-12)

IRS6
IR Sleeved Emitters for MSC-400 (Outputs 7 thru 12) and MRX-1

USB5M
5 Meter USB Programming Cable for MSC-400 and MRX-1

MS-01
Master Slave RS-232 Cable for MSC-400 and MRX-1

IR6
IR Standard Emitters for MSC-400 (Outputs 1 thru 6) and MRX-1

Software

URC CCP Software

The products in this catalog are programmed by URC authorized professional installers using URC's universal Complete Control Programming (CCP) software. Editing, making changes and copying and deleting are done with ease by the installer. With our broad library of popular product and codes, you'll be up and running in no time.

Graphics can be customized by leveraging our vast, built-in library of buttons, channels, and icons or you can import graphics of your own on applicable URC remotes. Additionally, many tools are available for free or a nominal cost in the Tool Box area of the URC Control Room, our dealer-only website. Create macros and schedule events, and reuse them from one project to another. CCP software also employs advanced logic such as variables and conditional statements. With URC software and our world-class training, you'll complete jobs faster and even more confident than ever before.

"One of the greatest things about URC's remotes is that they program using URC's powerful CCP software. This means that when you've learned to program one, you pretty much know how to program them all. Also, adding additional remotes to existing projects is fast and simple."

John Sciacca, Residential Systems

URC does not provide programming software or programming support to end consumers. The customization needs of our clients are best and most quickly fulfilled by fully trained, authorized URC dealers who specialize in custom control systems.

Dealer Resources

URC Dealer Training – Committed to Excellence

URC is committed to delivering the industry's finest training, as evidenced by our two consecutive CE Pro Quest for Quality Platinum Awards for Training Programs. We offer live, nationwide training throughout the year at dealer sites, via live webinars and 24/7 self-paced online training at URC University. Our annual CEDIA EXPO training curriculum is second-to-none, spanning the length of the entire show and attracting nearly 2,000 dealers annually for URC certifications and CEDIA CEU credits.

URC offers both ongoing live trainings and webinars which are highly interactive, entertaining and educational! We provide direct access to our finest instructors and executives, who enjoy answering your questions and sharing ideas and strategies to help you propel your business forward.

URC University – The Industry's Best 24/7 Online Training

In addition to onsite, live trainings, our online URC University ("URC U") provides top-notch training on your schedule. Available 24/7, 365 days a year, URC U offers a wide variety of self-paced courses for Total Control, Complete Control and general IP networking concepts that dealers must learn to compete in our ever-changing world of custom installation. Easily download pamphlets, manuals and related items, as well as track your training progress; sign up for live webinars, even sign in electronically for live events.

All of your learning experiences are recognized and documented, creating a transcript that provides an archive of your completed courses. Certificates of completion are easily downloaded for all completed courses. Plus, many URC U courses offer CEDIA CEU credits. So take advantage of all we have to offer by joining the 15,000 professionals worldwide who have taken more than 50,000 courses on URC U!

universalremote.com/university

"Training was tight, to the point, and I left extremely excited."

- Jon Myer, President
MyerConnex, Gaithersburg

"URC's was one of the best training sessions I have ever attended!"

- Matt Brotzge, Head Programmer / Sales
Surround Sounds, Exton

"URC's training totally rocked! I was very impressed with URC's forward thinking, product reliability, price point, and most of all, the amazing staff of people making this all possible."

- Dustin Richards, Owner
Digital Theater Solutions, Portland, Ore.

URC Control Room – It's All About You

This password-protected, dealers-only site provides info on all URC products, applications and more. Log on to find an extensive collection of the videos, tech tips, sales and marketing materials, training info, manuals and other technical resources. Our user forum is accessed by dealers and is monitored by URC personnel, ensuring all your questions get answered. You can even buy and sell modules created by URC, third-party vendors and dealers like you through the URC Tool Box, an app store that takes programming to the next level. The Control Room is your constant companion as you navigate the wide world of URC.

Across the Board Sales and Marketing Support

URC's sales and marketing programs are a core focus of our operations. Our dealer selling tools and programs have reached a new height in the past years. Our website and materials include consumer-friendly images and copy to help you sell. We offer various showroom posters, web image and copy support, and templates for ads that can be customized with your company's logo and business information. It is our goal to help your sales growth exceed your expectations through consistent, focused tools. We welcome your feedback, and in the process, you'll build personal relationships with our marketing and support teams that will draw benefits for years to come.

About URC

A Passion for Quality, Service and Training

We are passionate about control and driven by our customers' convenience. URC is dedicated to producing only the highest quality products that deliver the maximum positive experience to consumers worldwide.

For more than 20 years, URC has been setting the standard for innovation with over 100 million products delivered in the last ten years alone. Headquartered in Harrison, N.Y., the Company provides state-of-the-art remote controls and complete home control and automation systems to residential and commercial clients, including LG, DIRECTV, EchoStar, Samsung, Mitsubishi, Toshiba, Zenith, Denon, Harman Kardon, McIntosh, and countless others.

URC has built its reputation by delivering exceptional levels of quality, training, reliability and support to its dealers and customers. Our products are backed by a highly trained technical support staff. And we provide the most complete training program to assure that the installation, programming and servicing of our products is conducted with the highest level of proficiency and professionalism.

Technological Leadership

Our worldwide engineering teams work closely together to produce the most technologically advanced products that employ innovative solutions for Narrow Band RF (Radio Frequency) control, IR (Infrared) and IP (Internet Protocol) control. Our IP solutions are "Native to the Network" and are among the most advanced on the market.

Manufacturing Superiority

Our control products are manufactured in Asia and North America in ISO 9001, ISO 14001 and TS 16949 certified factories using the highest possible environmental management standards. We follow the most stringent quality assurance protocol in the industry to meet today's highest standards.

URC General Terms & Conditions

Ordering Information

Universal Remote Control, Inc. (URC) does not sell directly to end users. URC accepts orders submitted through our Sales Reps ONLY. URC does not accept orders directly from resellers. For more information on your Sales Rep, please visit our website or call us at (914) 835-4484. For information on Shipping, Freight Policy, Payment, Refused Orders or Returned Shipments, please contact your Sales Rep.

Warranty Information

All URC products that are purchased from an authorized dealer have a one year USA Limited Warranty. Products that were not purchased from an authorized dealer are not covered by the USA Limited Warranty and should be returned to place of purchase. URC strictly prohibits online selling of URC products.

Dealer Additional Benefits and Programs

URC provides FREE freight for resellers (our choice of carrier) on qualifying orders. Additionally, we belive that we can realize our full potential by working together. To that end, we provide resellers with selling and marketing programs designed to help your business grow and be most profitable. To find out more about programs and volume discounts, please contact your regional Representative or URC Sales Manager.

Return Authorization

All products being returned for service, repair or exchange require an RGA#. Please complete a Return Request Form which you can get either from your URC Sales Rep or by contacting returnrequest@universalremote.com.

Any product returned without a proper RGA# or to any address other than our Valhalla, NY Distribution Center will be refused. Defective products being returned for exchange must be in the original factory carton, with all original packing materials and manual. All missing materials are subject to surcharge. A copy of the original invoice must accompany all returns. Returns must be freight prepaid. Products returned freight collect will be refused. No refunds. You may have certain rights granted by laws that vary from state to state.

For additional, important information, please refer to URC's official Terms and Conditions of Sale. All specifications, model names and numbers, and prices are subject to change without notice.

"For the first time, I'm using a remote control system that works exactly the way I think it should. That's URC."

- Dennis Burger
Home Entertainment Magazine

Control the Experience.

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